## 4. Interpreting the results from SDDP3

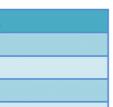### 4.1. The 3rd Structured Dialogic Design Process

The third Structured Dialogic Design Process (SDDP-3) of the CARDIAC Coordination Action, which was held in Firenze (Italy) from 29th to 31st of May 2012, sought answers to the triggering question: "What research actions should be supported to exploit emerging network-based infrastructures and services to facilitate eInclusion?"

A complete description of the activities carried out through the CARDIAC Wikispace, the seminar itself held in Firenze, and the subsequent discussions and results can be found in the Deliverable D2.3: Influence Tree for eInclusion Research and Development Priorities for WP4 [Laouris, 2012].

### 4.2. Detecting the main areas of interest

The answers to the triggering question were collected online before the meeting (by means of a Wiki site) and in real time during the actual meeting held in Firenze. The responses were grouped into clusters by the experts themselves during the meeting. The criteria for clustering were primarily related to users groups, application fields, underlying technologies, etc. (See Table 1).

| Cluster no. | Title | #Answers | Selected answers |
|---|---|---|---|
| 1 | Usability | 9 | 1 15 18 32 44 |
| 2 | Requirements | 10 | 2 5 28 |
| 3 | Cloud | 3 | 31 |